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IF THIS ADVICE DOES NOT SORT YOUR PROBLEM AND YOU ARE WITHIN THE APPLIANCE TEAM PRESENT AREA, PLEASE CALL THE A TEAM ON 01773 779770 FOR A SERVICE CALL.

<u>TUMBLE-DRYER VENTED</u> (not condenser dryer)

Routine Maintenance

- Tumble dryer filters should be cleaned after every use.
 Failure to do so will reduce the life of the tumble-dryer, causing possible damage.
- It is advisable on all non-condensing tumble-dryers to check the condition of the vent hose and the wall vent kit, if applicable, periodically.

IF THE MACHINE HAS NO POWER

Most modern machines have a mains light or light up when switched on. If the lights come on, there is power to the appliance and therefore this section does not apply.

IMPORTANT: If you change a fuse, you must use the correct amp for the appliance. If the appliance blows another fuse there must be a fault which is causing the fuses to blow. **Do not keep replacing the fuse.**

SAFETY PRECAUTIONS: It is advisable to check the condition of your plugs and sockets. Overheating of these items is a FIRE HAZARD. This could also be the cause of your 'no power' fault.

Check if there is a problem with the plug or socket by following the instructions below:

• When pulling out the plug, notice if the plug pulls out freely, as it should do. If it is tight to pull out of the socket, the plug and socket may be overheating. Always do a visual inspection. If the plug is burning on the pins, as photo below, replace.



Burnt plug pin

- If there is a sign of burning on the socket which you plug the appliance in to, call an electrician to replace and resolve the fault.
- If you replace the plug because there is not a burn sign on the socket and it burns again, get the appliance checked. If the appliance is not faulty call an electrician to check to the socket.

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If the above has not helped please continue:

• Check the socket on the wall is working by plugging in a small appliance, i.e. a hairdryer.

If the hairdryer does not run:

- Check if there is an isolation switch (switch spur) above the worktop as this may have been switched off accidentally.
- The isolation switch may also have a fuse fitted that may have blown and need replacing.
- If the switch is on and the fuses are good, please contact a qualified electrician.

If the hairdryer does run:

- Check fuse in the plug of the dryer and replace with correct amp fuse.
- If plugged into an extension cable, check fuse in extension cable.
- Check that the door on the appliance is fully closed.

Safety note: if using an extension cable with a tumble dryer, it has to be a 13 amp 3 core heavy duty extension and be fully unwound. Do not use extension cables that are wound up. Please note that there are different types of extension cables and it is advisable to make sure that you use the correct one.

NO HEAT FAULT

• Check if there is a reset button on the rear of the tumble-dryer. If there is, press to reset and this may cure your fault. (You may hear a faint click when you press it).

This picture is of a typical reset button, different makes and models may vary. Not all dryers have reset buttons.

• If there is a reset button and the reset button has tripped, you must check that there is no obstruction in vent pipe or the vent pipe has not been crushed.

Example: tumble dryer being pushed back against vent pipe causing restriction.

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- The filter has been cleaned.
- There is no obstruction in the vent (if vented through a wall vent kit). Check the vent on outside wall, as in illustration:





IMPORTANT: After removing and cleaning the grill and checking for blockages, ensure that it is replaced the right way round. The grill vent is angled and should be replaced with the slats pointing downward. If it is refitted and the grill slats are facing upward, then rain will run in to the vent pipe.

• Please refer to manufacturer's handbook.

HALF HEAT

Check that the half heat button has not been selected.